Area of Concern	Person to Speak to	Step #2 (if your issue is not resolved)	Step #3 (If your issue is not resolved)	Step #4 (If your issue is not resolved)
			Chief Financial Officer - Paul Starck-King Food Service Payroll/Salary Transportation Insurance Programs Budget/Purchasing Buildings and Grounds Facility Usage Employee 403b Plans	
General School Issue (Academic or Building Issue)	Building Principal		Director of Student Services - Ann Scully IEP and 504 Complaint Manager Suspension/Expulsion Hearing Officer Hearing Officer Health Services Homeless Youth Services Pre-Kindergarten Programs	
Classroom (Academic or Behavioral)	Teacher	Building Principal	Director of Instructional Technology and Data Assessment - Adam Sax • Technology Internal Instructional Technology Professional Development Program • Student Assessment • Data Warehousing	Superintendent
Bus/Transportation Athletics/ Extracurricular	Bus Driver Coach/Sponsor		Human Resources/Public Relations Coordinator - Steve Graff Graduate Credit Reimbursement/Lane Changes Employee Evaluations Certification/Renewal/Endorsement Questions Leave Requests Nondiscrimination Coordinator Student Teacher/Clinical Placements External Professional Development Requests Public Relations/District Publications Tuition Waivers Complaint Manager	
Activities	Couci, sporisol		Assistant Superintendent for Teaching & Learning - Jennifer Stoever Internal Professional Development Program Student Assessment Suspension/Expulsion Hearing Officer Curricular Program Questions Gifted Education RTI District Calendar Complaint Manager PBIS ELL	